

Privacy Policy

Basic Information on Data Protection	
Responsible	SANDRA LLUSÀ
Finality	Online service provision Web User Management Commercial communications related to our services
Legitimation	Express consent and legitimate interest
Recipients	If there are no dates and third parties, there is a legal obligation
Rights	Access, rectify and delete the dates, as well as other rights, as explained in the Additional information

In SANDRA LLUSÀ we work to offer traverses of our products and services the best possible experience. In some cases, it is necessary to obtain information for consultation. We care about your privacy and make sure we keep it transparent and respectful.

For this purpose, the provisions of this Regulation in the REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 (in addition, "RGPD") relate to the protection of natural persons who respect the treatment of personal data and the free circulation of these data, and the LEY 34/2002, of 11 July, of the Services of the Information and Commerce Company of Electronic (in advance, "LSSI"), SANDRA LLUSÀ informs the user which, as the person in charge of the treatment, incorporates the data of personal character facilitated by the users in an automated file.

Our commitment begins by explaining the following:

- Your data is collected so that the user experience improves, according to your interests and needs.
- We are transparent in relation to the data that we obtain according to you and the reason for what we do.
- Our intention is to offer the best possible experience. By doing so, when we use your personal information, we will always comply with the norm, and when necessary, we will solicit your consent.
- We understand that your data belongs to you. Therefore, if you decide not to authorize us to process them, you can ask us to stop processing them.
- Our priority is to guarantee your security and treat your data of agreement with European norms.

If you want to get more information about the treatment of your data, consult the different sections of the privacy policy that are found below:

Who is responsible for the processing of your personal data?

Identity: SANDRA LLUSÀ

Social domicile: C / Pallars 74 3-1

CIF nº: 47869906Y

Email: sandra@sandrallusa.com

SANDRA LLUS has appointed a Data Protection Delegate or an internal contact person within its organization. If you want to make a consultation in relation to the treatment of your personal data, you can contact them by email at sandra@sandrallusa.com

What personal data do we collect?

The personal data that the user can provide:

- Name and surname
- Telephone number
- Address and CP
- Email.
- Location.
- IP address, date and time that has accessed our services, internet navigator that uses and data about the operating system of the device.

In some cases, the completion of the registration form is mandatory to access and enjoy certain services offered on the web; likewise, not providing the requested personal data or not accepting this data protection policy means that it is impossible to subscribe, register or participate in any of the promotions in which personal data is requested.

Why and for what do we treat your data?

In SANDRA LLUSA we provide the information that we facilitate the interested people with the next purposes:

- Manage or contract some of our services, mediating our web application.
- Manage the information you send us, as well as any other consult that you may have and that is not subject to the terms of the Web site or the service contract.
- Develop commercial actions and manage the maintenance and management of the relationship with the user, as well as the management of the services provided during the web site and the information works. Develop and
- promote activities that can be organized.
- In some cases, it will be necessary to provide information to the Authorities or third parties for auditing reasons, as well as to manage billing personnel data, contracts, and documents to respond to customer complaints from the Public Administrations

We inform you that the personal data that is obtained because of your register as a user form part of the Register of Activities and Operations of Treatment (RAT) where SANDRA LLUSÀ is titled, which will be updated periodically in accordance with the provisions of the RGPD.

What is the legitimation for the treatment of your data?

The treatment of your dates can be grounded in the following legal bases:

- Consent of the interested party by signing up for services through the contact form, the solicitation of information or high in e-newsletters (subscription to our Blog)

- Legitimate interest in the treatment of data of our customers in direct marketing actions and express consent of the interested party in relation to the automatic valuations and elaboration of profiles.
- Completion of legal obligations for the prevention of fraud, communication with Public Authorities and complaints of third parties.

How long will we keep your data?

The processing of data for the purposes described will be maintained for the time strictly necessary to fulfil the purpose of its collection. (for example, during the commercial relationship), as well as for the completion of the legal obligations that are the dates.

To which recipients are your data communicated?

In some cases, only, when necessary, SANDRA LLUSÀ will provide user data to third parties. However, the data will never be sold to third parties. External service providers (for example, payment providers or delivery companies) with whom SANDRA LLUSÀ works may use the data to provide the corresponding services, however, they will not use said information for their own purposes or for transfer to third parties.

SANDRA LLUSÀ procures guarantees the security of the personal data when it is sent to the company and ensures that the third-party service providers respect the confidentiality and account with the adequate media to protect the personal data. These third parties have the obligation to ensure that the information is in accordance with the data privacy norm.

In some cases, the law may require that personal data be disclosed to public bodies and other parties, only the strictness necessary for the completion of legal obligations is revealed.

Where is your data stored?

In general, the data is stored within the EU. The data that are sent to third parties that do not belong to the EU, ensure that they achieve a sufficient level of protection, and that they are in line with Binding Corporate Rules (BCR) or that they adhere to the "Privacy Shield".

What rights do you have and how can you exercise them?

You can direct your communications and exercise your rights by sending a petition in the following electronic mail: sandra@sandrallusa.com.

In virtue of what the RGPD establishes, you can request:

- **Right of access and rectification (Art.15 y 16 RGPD y 13 y 13 y 14 LOPDGDD):** The user has the right to obtain information about the SANDRA LLUSÀ and for what purposes they have been used. And the user also has a right, at any time, to request a correction of any personal data that is inaccurate or incomplete.
- **Right of suppression and oblivion (Art.17 RGPD y 15 LOPDGDD):** The user has the right to obtain the suppression of the personal data that concern when the personal data is no longer necessary in relation to the purposes for which it was collected or otherwise processed. If at any time you have obtained your consent, for the processing of personal data, there is always the possibility of withdrawing consent for any future processing that depends on the it.
- **Limitation on treatment:** The user has the right to request the limitation of the processing of their personal data, in which case SANDRA LLUSÀ would only keep them for the exercise or defense of claims.
- **Opposition right (Art.21 and 22 RGPD and 18 LOPDGDD):** The user has the right to oppose the treatment of his data in accordance with the terms set out in Articles 21 and 22 of the GDPR. SANDRA LLUSÀ informs the user that even if he opposes certain processing, SANDRA LLUSÀ may continue said processing if it is based on another legitimate basis, for example, to provide services or to comply with legal obligations.

- **Right to portability (Art.20 RGPD Y 17 LOPDGDD):** in some cases, you can ask for a copy of the data staff in a structured format, using common and mechanical reading for its transmission to another responsible.
- **Right not to be subject to individualized decisions:** can solicit that there are no decisions that are based solely on automated treatment, including the elaboration of profiles, which produce legal effects or significantly affect the interest.

In some cases, the request may be denied if you request that data necessary to comply with legal obligations be deleted.

Assimilation, if any, regarding the treatment of the data can present a complaint to the data protection authority.

Who is responsible for the accuracy and accuracy of the facilitated data?

The user is the only one responsible for the verification and correction of the included data, exempting from SANDRA LLUSÀ of any liability. The users guarantee and respond, as the case may be, the accuracy, vigilance and authenticity of the facilitated personal data, and compromise and maintain duly updated. The user accepts the complete information and corrects it in the registration or subscription form. SANDRA LLUSA reserves the right to finalize the contracted services that are celebrated with users, in case the data that it facilitates are false, incomplete, inaccurate or out of date.

SANDRA LLUSÀ is not responsible for the veracity of the information that is not of its own elaboration and for which another source is indicated, for which reason it does not assume any responsibility for hypothetical damages that may arise from the use of said information.

SANDRA LLUSA reserves the right to update, modify or eliminate the information contained in its web pages pudding including limiting or not allowing access to that information. SANDRA LLUSÀ is exempt from liability for any damage or harm that the user may suffer as a result of errors, defects or omissions in the information provided by SANDRA LLUSÀ whenever it comes from sources other than the same.

In addition, the user certifies that he is 14 years old and possesses the legal capacity necessary for the performance of the consent in accordance with the treatment of his personal character dates.

How do we deal with personal data of minors?

In principle, our services are not specifically aimed at minors. Without prejudice to the fact that some of them are subject to minor restrictions, in accordance with Article 8 of the RGPD and Article 7 of LO3 / 2018, of 5 December (LOPDGDD), SANDRA LLUSÀ requires consent valid, free, unequivocal, specific, and informed of their legal tutors to treat personal data of the minor. In this case, the DNI or other form of identification of the person giving the consent will be required. In the case of people over fourteen years of age, the data may be processed with the consent of the user, except in those cases in which the Law requires the assistance of the holders of parental authority or guardianship.

What security measures do we apply to protect your personal data?

SANDRA LLUSÀ has adopted the levels of security of the Personal Data legally required, and proceeds to install these other media and additional technical media in its presence to prevent the loss, misuse, alteration, access to Authorized data and facilities and SANDRA LLUSÀ.

SANDRA LLUSÀ is not responsible for hypothetical data or claims that may be interfered with by interference, omissions, interruptions, computer viruses, telephone calls or disconnections in the operation of this electronic system, motivated by reasons beyond SANDRA LLUSÀ; of delays or blockages in the use of this electronic system caused by deficiencies or overloads of telephone lines or overloads in the Data Processing Center, in the Internet system or in other electronic systems, as well as damages that may be caused by third parties. people through illegitimate interference beyond the control of SANDRA LLUSÀ. However, the user must be aware that the Internet security measures are not impregnable.

Links to other web sites

On the web site www.sandrallusa.com you can add links to other web pages. By clicking on one of these links and accessing an external web site, the visit will be subject to the privacy policy of the web site, SANDRA LLUSÀ is disassociated from any type of responsibility regarding its privacy policy.

How do we use cookies?

The website and the SANDRA LLUSÀ social networks use cookies for the purpose of optimizing and personalizing your navigation through it. Cookies are physical files of information that are housed in the user's own terminal, the information collected through cookies serves to facilitate the user's navigation through the portal and optimize the browsing experience. The data collected through cookies can be shared with their creators, but in no case will the information obtained by them be associated with personal data or data that can identify the user.

However, if the user does not want cookies to be installed on his hard drive, he has the possibility of configuring the browser in such a way that it prevents the installation of these files. For more information see our Cookies Policy.

Can you change the privacy policy?

This privacy policy can be modified. We recommend revising the privacy policy with regularity.